

Denial Management Assessment

Take the Parente Randolph "Denial Management Performance Scorecard" Assessment Self-Test and evaluate your performance in the identification, management, recovery, and minimization of third-party payer denials.

"Denial Management Performance Scorecard" Assessment Self-Test

YES	NO	
<input type="checkbox"/>	<input type="checkbox"/>	Valid and reliable information concerning the volume and dollar value of third-party denials (and recoveries) sorted, at a minimum, by reason and payer is available to you on a daily basis
<input type="checkbox"/>	<input type="checkbox"/>	There is a "team" in place to promptly transform issues and deficiencies into corrective actions to reduce the current (and future) level of denials
<input type="checkbox"/>	<input type="checkbox"/>	Denied or underpaid claims can be isolated and tracked separately within your Accounts Receivable Management system or through "bolt-on" technology
<input type="checkbox"/>	<input type="checkbox"/>	Denial data is readily available and distributed within your organization
<input type="checkbox"/>	<input type="checkbox"/>	Payer performance is tracked monthly for: <ul style="list-style-type: none">• Denial Rates• Denial Types• Recovery Rates• Write-offs
<input type="checkbox"/>	<input type="checkbox"/>	Changes in payer denial patterns or requirements are consistently monitored and brought to the payer's attention
<input type="checkbox"/>	<input type="checkbox"/>	Denial Rates > 2% of net revenue and/or the organization has a goal of reducing denials by 50% annually
<input type="checkbox"/>	<input type="checkbox"/>	Technology enabling tools are in place to support the collection and assimilation of financial, clinical, and payer data in my Access/Registration Department
<input type="checkbox"/>	<input type="checkbox"/>	I have a "Contract Management" system to identify and track underpayments

If you have checked no to one or more of the items above then give us a call to learn more about our Denial Management Assessment & Performance Improvement service line and how our Revenue Cycle Operations, Management, & Performance Improvement professionals can assist you in providing sustainable increases in your cash flow and net revenue.

If you are interested in learning more about this consulting service or to schedule the assessment, please contact:

John A. Beattie, CPA, CFE
Principal
717.620.4709
jbeattie@parentenet.com

Michael E. Berger, MPA
Director, Revenue Cycle Management
& Operations Improvement
732.922.1027
mberger@parentenet.com

PARENTERANDOLPH
Accountants & Consultants

*The Power of Ideas*SM
www.parentenet.com